Florida Volunteer Administration

Certificate Program

The Florida Volunteer Administration Certificate Program is a partnership among the Florida Association of Volunteer Resource Managers, Volunteer Centers, Volunteer Florida and the Points of Light Foundation. The intent of the program is to build the capacity of local volunteer administrators across the state of Florida by providing accessible, affordable and high quality training.

VolunteerLEON's Presentation Team has more than 100 years of experience in volunteer management and volunteer coordination. Since the program's inception in 2004, 180 graduates have benefited from the instructional hours from our local experts to help build capacity to manage volunteers.

The Excellence in Volunteer Management Training Series is a sequence of six courses on organizing and implementing a volunteer program in a nonprofit or government organization. The topics of the six courses that comprise the series are:

- Evaluating Your Volunteer Program: Improving Results Through Data & Feedback
- 2. Understanding Volunteering: Exploring the Heart of the Volunteer
- 4. Recruiting and Placing Volunteers: Matching Volunteer Skills with Service Needs
- 5. Orienting and Training Volunteers: Achieving Service Excellence
- ${\bf 6.\ Supervising\ Volunteers:\ Maximizing\ the\ Volunteer\ Experience}$
- 3. Planning Your Volunteer Program: Building a Solid Foundation

Who should participate?

Volunteer coordinators, volunteer program managers, and anyone who has responsibility for supervising volunteers.

What's included?

Participant workbook, handouts & resources
Individual & group learning activities
Qualified instructors with industry experience
Opportunities to interact with colleagues from other organizations

When:

Sector

January 25 -274, 2017 9:00 a.m. - 5:00 p.m.

Location:

Leon County Community Room 918 Railroad Avenue Tallahassee, FL 32310

Cost:

\$150 for the series of 6 courses

Participation in all six courses is required

For more information contact: Volunteer LEON at 850-606-1970 or Jeri Bush at $\underline{\text{bushj@leoncountyfl.gov}}$ or visit $\underline{\text{www.volunteerleon.org}}$ to register.